

Refurbishing Program

Screens & Main Boards

Cafection offers refurbishing solutions for touch screens and main boards (selected models). For both programs, the refurbished parts come with a 6-month warranty.

How It Works

- Betson replaces your touch screen or main board with a factory refurbished or new part (depending on availability, see table below).
- The refurbished or new part will be invoiced at retail price.
- If your touch screen or main board can be refurbished (see next page), you will be credited upon return of the part in good condition.

	Screens		Main Boards	
Total 1	15ACC12R	Refurbished screen (depending on availability)	05ELN01R	Refurbished main board - Previous generation (depending on availability)
	20ACC01	New Cafecta screen with modem	17ELN18R	Refurbished main board - Latest generation (depending on availability)
	20ACC02	New Cafecta screen without modem	17ELN18	New main board
Encore Venti	15ACC12R	Refurbished screen (depending on availability)	17ELN18R	Refurbished main board (depending on availability)
	20ACC04	New Cafecta screen with modem	17ELN18	New main board
	20ACC05	New Cafecta screen without modem		
Total Lite, Encore Lite and Encore Ground	N/A	N/A	12ELN09R	Refurbished main board (depending on availability)
			18ACC13	New main board
Digi Icup	15ACC12R	Refurbished screen (depending on availability)	03ELN02R	Refurbished main board (depending on availability)
	21ACC05	New screen	03ELN02-BR	Refurbished main board (depending on availability)

Can I Return My Part For Credit?

Touch Screen Exclusions

Please note that touch screens that are made with an all-black casing cannot be refurbished nor returned for credit. Dispose of it following the regulations in your area

Cannot be refurbished



All-black

Can be refurbished

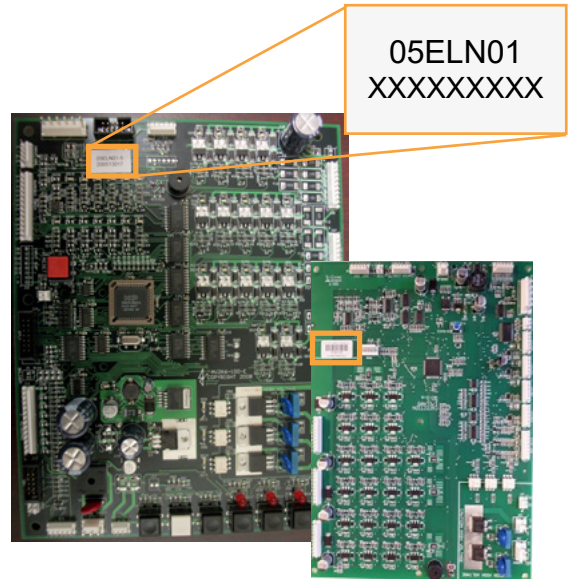


Black and stainless

Main Board Exclusions

Locate the product number on the identification tag of the main board of your unit and refer to the following table to see if it can be refurbished.

If your board has been manufactured before 2005 or has one of the product codes below, dispose of it following the regulations in your area.



Main Boards Unavailable For Refurbishing	
05ELN01 / 05ELN01-2	Avalon Series
96ELN01 / 96ELN02	Classic Series
PEELN01	Petite R
PEELN01-G	Petite X



Contact Betson

Customer Service Department
 1-800-768-8952
service@betson.com